



Subject Richard Rex operated a storefront and website in Maple Ridge, BC under the name Can-Am Satellites / smalldish.com, through which he sold grey market DIRECTV subscriptions to Canadian and South American subscribers. Rex purchased equipment from consumer electronics outlets (such as Best Buy and Circuit City) and eBay and resold it, without DIRECTV's authorization, for a significant markup. Can-Am would then create and activate fraudulent DIRECTV accounts using the real Canadian subscriber's name and credit card number paired with United States service/billing addresses (primarily mail drop locations) and fictitious phone numbers. Can-Am also sold reverse grey market subscriptions of Canadian satellite services to US subscribers.

Richard Rex was in business for approximately 10 years until he was served with an Anton Piller Order on June 26, 2008 by DIRECTV's Office of Signal Integrity. The order allowed a civil evidence search to be executed at the business premises. The order also required that the business cease all sales/installation of DIRECTV, and that all DIRECTV-related items be removed from smalldish.com.